

Our Commitment to the Safety of Children and Young People

What to expect when you visit us or use our services



We have policies and procedures to help keep children and young people safe.



All of our staff are trained to support your safety and meet your needs.



We respect every part of who you are; including your age, gender, sexual orientation, ethnicity, culture, religion, ability and family.



We'll provide a friendly, welcoming and accessible environment.



Our services will be safe and appropriate for your cultural background and values.



We will listen to you and value what you say.



We involve you in decisions that affect your life.

We Support Everyone

Whether it's children, young people, or our staff; we want everyone involved in our services to be safe, happy and empowered.



We Do Not Tolerate Abuse

We have zero tolerance regarding child abuse, treating all allegations and safety concerns very seriously. All of our policies and procedures are in reflection of this.

We Are Constantly Learning

We regularly train and educate our staff on child abuse risks, and we make sure to update our procedures to meet new challenges.

We Are Inclusive

Our services and the environment we provide is safe for those from culturally or linguistically diverse backgrounds, as well as First Nations people, members of the LGBTQIA+ community and those who are differently abled.

Contact Us for More Information

Email betterplaceaustralia.com.au

Call 1800 639 525