

<b>POSITION</b>	<b>Clinician:</b> <b>Psychologist/Mental Health Social Worker</b>	<b>STATUS</b>	Various
<b>REPORTS TO</b>	Manager and Clinical Lead, Mental Health Services	<b>LOCATION</b>	Various

### VISION AND STRATEGIC GOALS

Better Place Australia has a vision of “An Australia where all people experience positive relationships, truly value each other and live safer, more fulfilling lives”. Our purpose is “To empower people to become more resilient and experience improved wellbeing to better determine their futures”.

Our organisational values are at the forefront of all interactions with our employees, our clients and our stakeholders.

We are:

- Creative
- Caring
- Welcoming
- Responsive; and
- Thriving

As a community focused ‘for-purpose’ organisation with an ever-growing range of psychological and community support services, Better Place Australia is taking a leadership role in the provision of high-quality, effective services for a wide range of community groups across Victoria.

### WORK PERFORMED

#### **Direct Client Service**

- Determine client eligibility for service delivery
- Provide psychological evidence-based assessment (including risk assessment), clinical intervention, and psycho-education / relapse prevention within a recovery framework
- Provide psychological services to clients affected and impacted by mental illness including:
  - *Development of Psychological Treatment Plans (PTPs)*
  - *Provision of treatment by way of individual, group and/or family sessions;*
  - *Reviewing progress of PTPs and the outcomes of sessions, supports and strategies*
  - *Referral of clients to alternative support services as and where required.*
- Liaise with referring agencies and/or health professionals (e.g. Medical Practitioner/GPs) regarding treatment plans and progress
- Create referral pathways between Better Place Australia and referring agencies
- Adherence to Psychology Registration Board of Australia registration requirements

#### **Community Liaison and Networking**

- Establish and maintain contact with relevant community service organisations, departments, and individuals as appropriate
- Respond ethically, efficiently, creatively, and in a timely fashion to developments in the delivery of

therapeutic services

- Work in a consultative manner with Indigenous and Migrant / Multicultural Information Services as required to ensure that service provision is implemented in a culturally sensitive manner
- Participate in promotional activities and the community education component of the Program

#### **Program Responsibilities**

- Promote teamwork through the sharing of skills and knowledge
- Participate in staff activities including but not limited to staff meetings, staff development, on-going training activities and case review
- Participate regularly in, and be committed to a process of clinical supervision and performance development
- Be willing to engage in reflective practice, particularly focused on work within the organisation and demonstrate integrity and honesty in giving / receiving feedback to maintain quality professional practice
- Maintain consistent performance in client record-keeping (including case notes and administrative processes)
- Participate in the annual staff appraisal process
- Maintain knowledge of, and adherence to, the policies and procedures governing practices within the organisation

#### **Quality & Compliance**

- Ensure any quality risks are identified and reported promptly and that prevention strategies are implemented to ensure the safety of all clients and staff
- Maintain a good working knowledge and understanding of the QIC Health and Community Standards
- Pursue opportunities for quality improvement, and actively contribute to the accreditation of the service being delivered
- Participate in regular audit processes to ensure compliance with applicable regulatory bodies is maintained
- Contribute to the development and implementation of service manuals in accordance with contract and program requirements
- Ensure Better Place Australia's services are in compliance with applicable funding contracts, including reporting requirements

#### **Other:**

- Other duties as assigned and which are consistent with the position
- Ensure compliance with Better Place Australia's code of conduct and related organisational policy material
- Contribute to a culture of health and safety
- Identify potential hazards and implement appropriate risk mitigation responses in so far as is reasonably practicable

#### **REQUIRED QUALIFICATIONS, KNOWLEDGE AND EXPERIENCE**

- Tertiary Qualification in Psychology and either general registration with the Australian Health Practitioner Regulatory Agency (AHPRA) or registered as a Mental Health Social Worker with the AASW
- Demonstrated commitment to Child Safety Principles and evidence of active participation in activities and initiatives to ensure child safety and wellbeing
- Comprehensive experience and interest working with clients with mental illness across the following areas:
  - *People experiencing homelessness*
  - *People at risk of suicide*
  - *Culturally and linguistically diverse people*
  - *People diagnosed with peri-natal depression*

- *People with substance use disorders*
- *People who have experienced family violence*
- Willingness to build a client base from local referral agents and to represent our service at local networking opportunities

Experience in delivering services to the following groups would be a *distinct advantage*:

- Children
- Aboriginal and Torres Strait Islander people

#### PERSONAL COMPETENCY REQUIREMENTS

- Excellent written and verbal communication skills
- The ability to think creatively and develop innovative and ethical responses to situations as they arise
- Highly developed interpersonal skills
- The ability to rapidly develop rapport with clients
- Realistic reflective self- assessment / appraisal skills (including self-identification of areas of development) are essential
- Demonstrated experience in working collaboratively with a multi-disciplinary team

#### OTHER

- Competent computer skills particularly in Microsoft Office
- Current Victorian driver's license and access to own transport
- Current satisfactory National Police check
- Working with Children Check

#### KEY RELATIONSHIPS / INTERACTIONS

##### Internal

- Program Coordinator and Program Manager/s
- Administration Coordinators and operational Staff

##### External

- Clients and their family members
- Community and Government Representatives and Service Providers

#### GENERAL INFORMATION

Better Place Australia is a for purpose organisation, providing services for all members of the community regardless of religion, age, gender, sexuality, lifestyle choice, cultural background or economic circumstances. We offer a workplace culture reflective of a vibrant, learning organisation where our people are highly engaged in their work and committed to making a difference. At BPA, we all have a shared responsibility for supporting a culture of inclusivity and diversity. Our organisation is committed to child safety and we carry out police record, working with children and reference checks to ensure that we are recruiting the right people.